

LEGAL

Law firm optimises efficiency by integrating PaperCut MF and LEAP with Cilantro



Cutting to the chase

Problem

Business inefficiency due to legacy systems

Solution

PaperCut MF and LEAP Legal Software integrated with Cilantro

Outcome

Digital optimisation, automation, and security

Founded in 2007, Platinum Lawyers is a litigation firm based in Queensland, Australia, providing a rich suite of legal services.

Director Tracey Curr-McClelland reviewed the firm's IT systems and operations and decided they needed new technology company-wide to increase business efficiency and benefit their clients.

To help with their cost recovery, optimise workflows, and ensure security compliance for their industry, Platinum Lawyers needed to plug a print management solution into LEAP Legal Practice Management Software.



The great aspect of PaperCut was the fact that from the copier you're scanning directly into LEAP."

**Tracey Curr-McClelland, Director,
Platinum Lawyers**



Problem

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Despite no internal IT team, Director Tracey Curr-McClelland assessed that Platinum Lawyers' software systems for their workflows and operations needed updating.

Tracey wanted to uplift the firm's technology to track data, boost efficiency, and increase productivity: "We needed really good IT systems to make sure that we had the infrastructure right to be able to grow and expand."

Due to their legacy paper system, Platinum Lawyers had no method to restore costs for billing: "We had no recoveries of paper. As we all know, photocopiers and paper are very expensive," says Tracey.

They also had a "very arduous" scanning system. Their local network drive wasn't optimised for integrated scanning with LEAP Legal Practice Management Software.



Solution

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PaperCut MF was integrated into LEAP with Taco Technologies' cross-platform connector, Cilantro. This allowed scans to upload directly into each of the firm's matters, reducing double-handling and errors, whilst also increasing productivity and efficiency.

As a result, the firm's cost recovery went from manual to automatic: "There's nothing to do. It just goes into the accounting system, so when we're ready to bill it's already there," says Tracey.

This was complemented by the security and compliance benefits of PaperCut MF's Secure Print Release: "Confidentiality, privacy, and security attracted me. You haven't got just paperwork getting spat out as you're printing things," says Tracey.

Outcome

Digital optimisation, automation, and security

The PaperCut MF and LEAP integration with Cilantro transformed Platinum Lawyers' ways of working: "Part of our project with PaperCut is actually scanning our large amount of paper on-site into LEAP. The objective is to be completely paperless in around six months."

Their new updated systems provided the optimised and automated digitisation Platinum Lawyers were looking for, all while being security compliant: "That's what attracted me to PaperCut," says Tracey. "There's no risk of information going into a wrong matter."

Tracey's advice for any legal firm updating their systems is to be technology progressive: "Invest in your IT. I found PaperCut and Taco Technologies super supportive. Everyone went above and beyond to make this happen."



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