Cartadis FAQs

All the things you want to know about Cartadis

1. **Are Cartadis terminals compatible with all brands of copiers / MFD?**
   Cartadis terminals are compatible with most copiers & MFD's, but if you have questions about a particular model please don't hesitate to contact Taco Technologies.

2. **Do the Cartadis terminals manage different formats of copies?**
   The terminals have 4 inputs that can be used to monitor different page sizes and Colour / B&W options. This however is dependent on the information the copier / MFD can provide to the Cartadis terminal.

3. **What types of payments do the Cartadis Kiosks accept?**
   Credit / Debit cards, banknotes and coins

4. **What are the prerequisites to use the payment module by credit card?**
   The equipment requires a TCP/IP network connection or to be connected via 3G network (3G modem option required).

5. **What methods of user authentication work with Cartadis?**
   Contactless cards, Barcodes, Mag Stripe cards, Username and Password or PIN code.

6. **What network connection do I need?**
   An Ethernet network port is required to connect the kiosk or cPad to your network. Please note: Cashless terminals will use a separate IP address to the Cash Loader.

7. **Why use kiosks in a PaperCut Environment?**
   The Cartadis kiosks allow new users to create an account and for existing users to reload (top-up) their account. The kiosks allow users to pay per use for print, copy and scan.

8. **How do the kiosks connect with PaperCut?**
   Kiosks are hard-wired into the sites' network and communicate with PaperCut via our software connector called Cilantro. It is important that certain network ports are opened to allow communication between the Kiosk, PaperCut Server & Cilantro.